PARENT CODE OF CONDUCT POLICY

This policy was approved by Governors on 1st October 2026 and will be reviewed annually.

Introduction

We are very fortunate to have supportive and friendly parents/carers. We want our parents to recognise that educating children is a process that involves partnership between parents, class teachers and the school community.

As a partnership, our parents/carers should understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

"How good and pleasant it is when God's people live together in unity" (Psalm 133:1).

Purpose

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance

We expect parents, carers and visitors to:

- Respect the caring ethos and values of our school;
- Understand that both teachers and parents need to work together for the benefit of their children;
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour;
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue;
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour;
- Approach the school to help resolve any issues of concern by making an appointment to meet with the class teacher in the first instance or with the teacher's line manager which in our school is the Headteacher;
- Avoid using staff as threats to reprimand children's behaviour;
- Remember how busy members of staff are during the school day, particularly first thing in the morning and where you need to speak with a member of staff make an appointment to do so at a time when they can give you their full attention.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including team matches;
- Using loud/or offensive language, swearing, cursing, using disrespectful language or displaying temper anywhere on school grounds;
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication;

- Dictating behaviour to staff about how their professional duties will be discharged;
- Speaking to members of staff at the school in a manner that is aggressive, demanding or intimidating including invading their personal space;
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or student regardless of whether or not the behaviour constitutes a criminal offence;
- Continuous harassment, referring to, and repeating, previous allegations which have been proved unfounded.
- Damaging or destroying school property;
- Defamatory, offensive or derogatory comments regarding the school or any of the students/parents/staff, at the school on Facebook or other social sites. (See Appendix 1). Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned using the appropriate complaints procedure;
- The use of physical aggression towards another adult or child;
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences);
- Smoking and consumption of alcohol or other drugs whilst on school property;
- Dogs being brought on to school premises without prior consent – at our school parents are expected to tie their dogs to the school sign post just inside the car park entrance.
- Parents taking photos of children on personal phones or discussing any data relating to children away from the school site.

Should any of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, restrict the access of the parents concerned to the school or even ban the offending adult from entering the school grounds and/or put in place a communications strategy to restrict the manner in which communications take place with the school.

Clearly in serious instances where the peace is breached or the criminal law broken the school will also involve the police.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

Note: ***Could parents please ensure they make all persons responsible for collecting their children aware of this policy.***

This policy was agreed and the full Governing Body meeting on 1st October 2026 and will be reviewed in the Autumn Term 2027

Signed:

Chair of Governors: …….. Mr J Kirby

Headteacher: …….. Mr C Elliott

Appendix 1: Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/students.

The school seeks to teach pupils the importance of appropriate and responsible use of social media and it is therefore vital that everyone in the school community, including parents and carers lead by example.

The Governors consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned in line with the school complaints policy.

In the event that any student or parent/carer of a child/ren being educated in the school is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site.

All social network sites have clear rules about the content, which can be posted, on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or student removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare.